## SENATE CHAMBER STATE OF OKLAHOMA DISPOSITION No. FLOOR AMENDMENT COMMITTEE AMENDMENT (Date) I move to amend House Bill No. 1013 by substituting the attached floor substitute (Request #3769) for the title, enacting clause and entire body of the measure. Submitted by I hereby grant permission for the floor substitute to be adopted. Senator Pemberton Senator Rosine-Chair (required) Senator Prieto Senator Daniels Senator Pugh Senator Gollihare Senator-Standridge Senator Stanley Senator Young tor Hicks Senator Treat, President Pro Tempore Senator McCortney, Majority Floor Leader Note: Health and Human Services committee majority requires seven (7) members' signatures. Garvin-DC-FS-HB1013 4/23/2024 4:41 PM 5:00 pm 4.23,24 (Floor Amendments Only) Date and Time Filed:

Untimely

Amendment Cycle Extended

Secondary Amendment

1	STATE OF OKLAHOMA
2	2nd Session of the 59th Legislature (2024)
3	FLOOR SUBSTITUTE FOR ENGROSSED
4	HOUSE BILL NO. 1013 By: Echols, Hefner, and Hasenbeck of the House
5	and
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7	Garvin of the Senate
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10	FLOOR SUBSTITUTE
11	[ health care - Lori Brand Patient Bill of Rights Act of 2024 - list of rights for a patient seeking
12	treatment - responsibilities of patients seeking treatment - rights for minor patients seeking
13	treatment - responsibilities of parents - codification - effective date ]
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17	BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA:
18	SECTION 1. NEW LAW A new section of law to be codified
19	in the Oklahoma Statutes as Section 3501 of Title 63, unless there
20	is created a duplication in numbering, reads as follows:
21	This act shall be known and may be cited as the "Lori Brand
22	Patient Bill of Rights Act of 2024".
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SECTION 2. NEW LAW A new section of law to be codified
 in the Oklahoma Statutes as Section 3501.1 of Title 63, unless there
 is created a duplication in numbering, reads as follows:

A. Each patient treated in this state shall have the following5 rights when being treated:

1. The right to considerate and respectful care, provided in a
7 safe environment, free from all forms of abuse, neglect, harassment,
8 or exploitation;

9 2. To receive information in a manner that he or she understands. Communications with the patient shall be effective and 10 provided in a manner that facilitates understanding by the patient. 11 Written information provided will be appropriate to the age, the 12 13 understanding, and, as appropriate, the language of the patient. As appropriate, communications specific to the vision-, speech-, 14 hearing-, cognitive-, and language-impaired patient will be 15 provided. The hospital shall meet the requirements of federal 16 regulations that require program and facility accessibility; 17

3. To receive as much information about any proposed treatment or procedure as he or she may need in order to give informed consent or to refuse the course of treatment. Except in emergencies, this shall include a description of the procedure or treatment, the medically significant risks involved in the procedure or treatment, alternate courses of treatment or nontreatment and the risks

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1 involved in each, and the name of the person who will carry out the 2 procedure or treatment;

To have an advance directive attorney for health care 3 4. concerning treatment or to designate a surrogate decision-maker with 4 5 the expectation that the hospital will honor the intent of that directive to the extent allowed by law and hospital policy. The 6 health care provider must advise a patient of his or her rights 7 under state law and hospital policy to make informed medical 8 9 decisions, ask if the patient has an advance directive, and include that information in patient records. The patient has the right to 10 timely information about hospital policy that may limit the 11 hospital's ability to implement a legally valid advance directive; 12

5. To participate in the development and implementation of his
or her plan of care and actively participate in decisions regarding
his or her medical care;

16 6. To accept medical care or to refuse treatment, to the extent 17 permitted by law, and to be informed of the consequences of such 18 refusal;

19 7. To become informed of his or her rights as a patient in 20 advance of, or when discontinuing, the provision of care. The 21 patient may appoint a representative to receive this information 22 should he or she so desire;

8. To have a family member or representative of his or herchoice notified promptly of his or her admission to the hospital;

9. To request that no information regarding his or her
 admittance, diagnosis, or treatment be released;

3 10. To review and obtain a copy of the medical records
4 pertaining to his or her medical care and to have the information
5 explained or interpreted as necessary, except when restricted by
6 law;

7 11. To reasonable continuity of care, when appropriate, and to 8 be informed by the doctor and other caregivers of available and 9 realistic patient care options when hospital care is no longer 10 appropriate;

12. To confidential treatment of all communications and records 12 pertaining to his or her care and stay at the hospital. The 13 patient's written authorization shall be obtained before his or her 14 medical records can be made available to anyone not directly 15 concerned with his or her care;

13. To expect that, within its capacity and policies, the 16 hospital will make a reasonable response to the request of a patient 17 for appropriate and medically directed care and services. 18 The hospital must provide evaluation, service, and a referral as 19 indicated by the urgency of the case. When medically appropriate 20 and legally permissible, or when a patient has requested a transfer, 21 that patient may be transferred to another facility. That facility 22 must have first accepted the patient for transfer. The patient must 23 also have the benefit of the complete information and explanation 24

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1 concerning the need for, risks and benefits of, and alternatives to
2 such a transfer;

3 14. The patient or patient's representative has the right to
4 participate in the consideration of ethical issues that might arise
5 in the care of the patient. The hospital shall have a mechanism for
6 the consideration of ethical issues arising in the care of patients
7 and to provide education to caregivers and patients on ethical
8 issues in health care;

9 15. To be advised of the hospital's complaint or grievance process should the patient wish to communicate a concern regarding 10 the quality of care he or she receives. This includes whom to 11 12 contact to file a complaint. The patient will be provided with a 13 written notice of the complaint determination that contains the name of the hospital's contact person, the steps taken on his or her 14 behalf to investigate the complaint, the results of the complaint 15 and, when possible, the resolution of the complaint concerning the 16 17 quality of care;

18 16. To examine and receive an explanation of his or her bill 19 regardless of source of payment;

20 17. To remain free from restraints or seclusion in any forms 21 that are not medically necessary or are used as a means of coercion, 22 discipline, convenience, or retaliation by staff;

18. To receive the visitors whom he or she designatesincluding, but not limited to, a spouse, a domestic partner

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including a same-sex domestic partner, another family member, or a friend. The patient has the right to withdraw or deny consent at any time. Visitation will not be restricted, limited, or otherwise denied on the basis of race, color, national origin, religion, sex, or disability; and

6 19. Through use of the Hospital-Issued Notice of Noncoverage, 7 Medicare beneficiaries have the right to be informed in advance of 8 procedures or treatment for which Medicare may deny payment, and 9 that the beneficiary may be personally responsible for full payment 10 if Medicare denies payment.

B. A patient, guardian of a patient, or legally authorized representative of a patient shall have the following responsibilities:

To provide accurate and complete information concerning the
 patient's present complaints, past illnesses, hospitalizations,
 medications, and other matters relating to his or her health;

17 2. To report perceived risks in the patient's care and 18 unexpected changes in his or her condition to the responsible health 19 care provider;

20 3. For the patient's actions should he or she refuse treatment 21 or not follow his or her doctor's orders;

4. To ask questions when the patient does not understand what he or she has been told about the patient's care or what he or she is expected to do;

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5. To be considerate of the rights of other patients and
 hospital personnel;

3 6. To participate in educational and discharge planning
4 activities necessary to ensure that he or she has adequate knowledge
5 and support services to provide him or her with a safe environment
6 upon discharge from the hospital;

7 7. To ask the doctor or nurse what to expect regarding pain 8 management, to discuss pain relief options with doctors and nurses 9 and to help develop a pain management plan, to ask for pain relief 10 when pain first begins, to help doctors and nurses assess the 11 patient's pain, to tell the doctors and nurses if his or her pain is 12 not relieved, and to tell doctors and nurses about any concerns 13 about taking pain medication;

14 8. For keeping appointments and for notifying the hospital or15 doctor when he or she is unable to do so;

9. Being respectful of his or her personal property and that of other patients in the hospital;

18 10. Following hospital procedures; and

19 11. Assuring that the financial obligations of his or her care20 are fulfilled as promptly as possible.

C. Any minor patient has the following rights when being treated in this state:

23 1. To be treated with respect in regards to:

a. each child and adolescent as a unique individual, and

1	b. the caretaking role and individual response of the
2	parent and legal guardian;
3	2. To provisions for normal physical and physiological needs of
4	a growing child including nutrition, rest, sleep, warmth, activity,
5	and freedom to move and explore. Minors shall have the right to:
6	a. appropriate treatment in the least restrictive
7	setting,
8	b. not receive unnecessary or excessive medication,
9	c. an individualized treatment plan and the right to
10	participate in the plan,
11	d. a humane treatment environment that provides
12	reasonable protection from harm and appropriate
13	privacy for personal needs,
14	e. separation from adult patients when possible, and
15	f. regular communication between the minor patient and
16	the patient's family or legal guardian;
17	3. To consistent, supportive, and nurturing care which:
18	a. meets the emotional and psychosocial needs of the
19	minor, and
20	b. fosters open communication;
21	4. To provisions for self-esteem needs which will be met by
22	attempts to give the minor:
23	a. the reassuring presence of a caring person, especially
24	a parent,

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1	b. freedom to express feelings or fears with appropriate
2	reactions,
3	c. as much control as possible over both self and
4	situation,
5	d. opportunities to work through experiences before and
6	after they occur, verbally, in play, or in other
7	appropriate ways, and
8	e. recognition for coping well during difficult
9	situations;
10	5. To provisions for varied and normal stimuli of life which
11	contribute to cognitive, social, emotional, and physical
12	developmental needs such as play, educational, and social activities
13	essential to all children and adolescents;
14	6. To information about what to expect prior to, during, and
15	following a procedure or experience and support in coping with it;
16	7. To participate in decisions affecting their own medical
17	treatment; and
18	8. To the minimization of stay duration by recognizing
19	discharge planning needs.
20	D. All parents and legal guardians of minor patients in this
21	state shall have the following responsibilities:
22	1. To continue in their parenting role to the extent of their
23	ability; and
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1	2. To be available to participate in decision-making and
2	provide staff with knowledge of other parent or family whereabouts.
3	SECTION 3. This act shall become effective November 1, 2024.
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